

Natwest Money Sense Workshop – Scams

On Tuesday the 17th of April, we had a Natwest workshop for parents. We discussed scams and how we can keep ourselves safe and secure not only online but on the phone and with callers at the door. We talked about how fraud can affect anyone, at any time. Below is some of the information that was shared.

Things to watch out for:

Over the phone

- Never give out pin number or on-line banking details to anyone.
- Be careful when you receive phone calls and texts that appear to be from a bank.
- Watch out for phone calls selling investments and pensions that will lead to huge financial gain. Always get professional advice before sending any money.

Online

- Delete suspicious emails – never reply to them. You can send them to phishing@natwest.com
- Read the small print before taking up any free trials.
- Never send any money or pay a fee to claim a prize.
- Never send any money to new friends or people you have met online.
- Avoid using the 'Auto complete' option when completing forms online.

Face to face

- Always check the ID of tradesmen.
- Shop around for deals – never agree to anything there and then.

Always remember to shred any personal documents you don't need and keep all statements, bills and confidential letters safe.

